



# RANGER AND SCOUT DRIP TRAY REPLACEMENT INSTRUCTIONS

**Dear Traeger Grill Owner,**

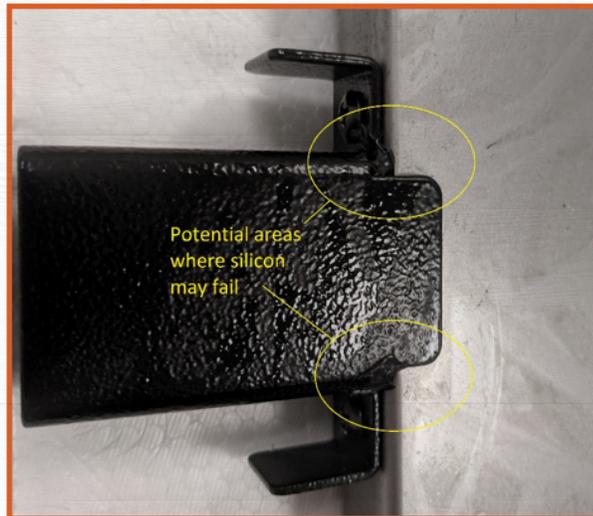
Traeger Pellet Grills, LLC has recently discovered a potential hazard in the design of the drip tray on model TFT18PLDO (“Scout”) and model TFT18KLD (“Ranger”) grills manufactured between January 12, 2018 through July 5, 2018. We have reported these hazards to the Consumer Product Safety Commission and are working with them in this process.

The potential hazards discussed below do not affect any of Traeger’s other grill models because the design of this drip tray is unique to the Scout and Ranger.

## **Problem Description:**

Operation of these grills may present an increased fire hazard because grease may escape the grease containment system on these grills and flow into (1) the base of the grill or (2) onto the exterior of the grill body and the surface on which the grill rests.

While there have been no reported injuries, there is a risk that the silicon sealant between the drip tray body and the drip tray spout may degrade over multiple exposures to extremely hot food grease. Once this sealant degrades, there is a risk that grease can enter inside cooking cavity of the grill, or cause grease to drain down the back of the grill. In either situation, this grease has the potential to ignite if exposed to the fire inside the grill. Only these Traeger grill models are affected due to the unique design of this particular drip tray.



## **Solution**

Owners should immediately stop using their Scout or Ranger grill. Traeger has redesigned the drip tray for these grills to eliminate these potential hazards and is working with its manufacturer to accelerate production of these new drip trays. Traeger anticipates that shipments to consumers effected will begin on approximately August 9th.

Please contact our customer service team at your earliest convenience to discuss this matter so we can begin working together. Our customer support team can be reached at 1-800-TRAEGER and we will set you up to receive the replacement drip tray.

At Traeger, the safety of our consumers is our top priority. We want to make sure that even a potential identified issue is fully addressed, and that each user’s experience is superior to any other outdoor cooking solution.

## **FAQ**

### **When can I expect a new drip tray?**

We are currently shipping replacement drip trays. Please contact Customer Service for individual order timing and details.

### **What if I do not replace the drip tray?**

Traeger requires you to replace the original drip tray that was shipped with the grill as we have determined there is a manufacturing defect in the design. There was silicon applied to the junction between the main body of the drip tray and the spout where the grease deposits into the grease collection bucket. Over time, this silicon will degrade exposing grease to the fire under the drip tray. Once this exposure occurs, there is a chance that the grease underneath and on the drip tray will ignite.

Grease might also leak from the back of the grill and into the main cooking cavity. There is a possibility of ignition of this grease and might ignite the surface that the grill is placed.

### **Is the grill operational without the drip tray?**

Traeger has designed this product to work only with the drip tray installed. This item distributes the heat from the wood fire and prevents grease ignition from the food. Without this item, the flame from the wood fire will destroy the paint on the inside lid of the grill. This will void the warranty of the grill.

### **When I receive my new drip tray, are there any restrictions to using the product?**

No, the product will function as designed without any restrictions for use.

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## **HOW TO REPLACE THE DRIP TRAY ON A SCOUT AND RANGER**

We here at Traeger thank you for your patience while we worked through the process of changing out the drip tray. Again, we are sorry for the inconvenience this caused. We feel bad whenever someone can't use their grill and must cook with the oven or worse, charcoal or propane.

Replacing your drip tray in your Scout or Ranger will be a breeze, you just follow these instructions very carefully (it's okay if you tell your loved ones that you might be busy for a few hours).

**STEP 1:** Grab a cold beverage of your choice and take a swig

**STEP 2:** Open lid of your Scout or Ranger

**STEP 3:** Take a drink of cold beverage

**STEP 4:** Remove grill grate and place next to the grill

**STEP 5:** Take another sip from the beverage

**STEP 6:** Remove mini bucket from the back of the grill and place next to grill grate

**STEP 7:** Remove the drip tray (large metal piece which exits the grease out of the BBQ grill) and discard

-Please dispose of the drip tray

**STEP 8:** Repeat step 5 and then proceed to step 9

**STEP 9:** Remove NEW drip tray from poly bag and place inside Scout or Ranger with spout heading out the back of the grill

**STEP 10:** Take another drink, replace cold beverage at this point if it's warm or empty

**STEP 11:** Replace grill grate and mini grease bucket to grill

**STEP 12:** Finish beverage and Traeger something

**Reach out to [Productsafety@traegergrills.com](mailto:Productsafety@traegergrills.com) with any outstanding questions.**

